

Workshop on digital transformation in Botswana

Workshop by [Estonian ICT Cluster](#)

March 31, 2023, Gaborone

Venue: Cresta Lodge Gaborone

The aim of the workshop is to share knowledge and practices on e-governance with the Botswana digital ecosystem that are involved in the digital transformation process.

Proposed agenda:

| Time | Item |
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| 07:30 – 08:00 | Registration and tea |
| 08:00 – 08:45 | <p>Introductions - Director of Ceremony</p> <p>Opening Remarks - Hon. Thulagano Merafe Segokgo, Minister of Communications, Knowledge and Technology</p> <p>Estonia Visit Overview – H.E. Mrs. Mariin Ratnik, Undersecretary for Economic and Development Affairs, Ministry of Foreign Affairs</p> <p>EU – H.E. Petra Pereyra, Ambassador of the EU Delegation to Botswana and SADC</p> |
| 08:45 – 12:00 | High-level Roundtable Focusing on the Key Pillars of an Effective e-Government Ecosystem |
| 08:45 – 09:30 | <p>Strategy building and the importance of a digital transformation roadmap</p> <p>Mr. Artur Assor, Business Area Director in the GCC, Nortal</p> |
| 09:30 – 10:15 | <p>Data, registries and data exchange – how to manage and protect the data from different areas, which registries are of most importance and how they should be built in order to be most efficient; how to build interoperability between the different registries in a secure manner</p> <p>Mrs. Kedi Välba, Regional Manager for Africa, Aktors</p> |
| 10:15 – 10:45 | Tea & Networking Break |
| 10:45 – 11:30 | <p>Building trust and social inclusion with digital identity – how to manage secure access to the data/registries, what are the key principles and the structure of a secure digital identity</p> |

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| | Mrs. Marika Popp, Head of Partnerships for Digital Identity Technologies, Cybernetica |
| 11:30 – 16:00 | Practical Workshop Focusing on the Development of Citizen Services on Top of the Key Pillars |
| 11:30 – 12:15 | Building citizen-oriented services, incl. event-based services and access for all Dr. Jana Kukk, Board Member, Rethinkers |
| 12:15 – 13:15 | Lunch & Networking |
| 13:15 – 14:00 | Smart border management Mr. Madis Sassiad, Board Member, GoSwift |
| 14:00 – 14:45 | Estonia-Ukraine cooperation: How Ukraine provides services to citizens Mr. Mstyslav Banik, Director of eServices Development Directorate, Ministry of Digital Transformation of Ukraine |
| 14:45 – 15:45 | Discussion |
| 15:45 – 16:00 | Closing remarks by – Mr. Pontsho C. Pusoetsile, Ag. Permanent Secretary, Ministry of Communication, Knowledge and Technology |

Each presentation is followed up with a Q&A session and discussion with the audience.

Please register in advance at: <https://bit.ly/3FBcZ5O>

or :

