

WORKSHOP ON DIGITAL TRANSFORMATION IN NAMIBIA

Workshop by [Estonian ICT Cluster](#)

March 28, 2023, Windhoek

10:00 – 17:00

Hilton Windhoek Hotel

The workshop aims to share knowledge and practices on e-governance with the Namibian digital ecosystem on digital the transformation process.

Agenda

Time	Item
09:30 – 10:00	Registration and coffee
10:00 – 10:45	Welcome and opening of the seminar
	Singing of National and AU Anthems
	Welcoming Remarks: Executive Director – MICT
	Opening Statement – Hon. Emma Theofelus
	Opening Statement – Mrs. Mariin Ratnik
	Welcoming Remarks: EU Delegation to Namibia
10:45- 11:30	High-level roundtable
	Speakers: Hon. Emma Theofelus – Deputy Minister: Ministry of Information and Communication Technology Hon. Dr. Daniel Kashikola – Deputy Minister: Ministry of Home Affairs, Immigration, Safety, and Security Mrs. Mariin Ratnik – Undersecretary: Economic and Development Affairs, Estonia Ms. Alka Bhatia – Resident Representative: UNDP Namibia Prof. Anicia Pieters – Chief Executive Officer - NCRST Moderator: Mr. Daniel Schaer, Ambassador-At-Large for Economic Cooperation with Africa
11:30 – 12:00	Coffee & networking break

12:00 – 13:30	Key pillars of an effective e-government ecosystem:
	Namibia's Status Quo on e-governance ecosystem TBC, Office of the Prime Minister
	Data, registries and data exchange – how to manage and protect the data from different areas, which registries are of most importance and how they should be built in order to be most efficient; how to build interoperability between the different registries in a secure manner. Mrs. Kedi Vålba, Regional Manager for Africa, Aktors
	Building trust and social inclusion with digital identity – how to manage secure access to the data/registries, what are the key principles and the structure of a secure digital identity. Mrs. Marika Popp, Head of Partnerships for Digital Identity Technologies, Cybernetica
13:30 – 14:30	Lunch and networking
14:30 – 16:00	Development of citizen services on top of the key pillars:
	Building citizen-oriented services, incl. event-based services Dr. Jana Kukk, Board Member, Rethinkers
	e-Education Mr. Girts Laudaks, Board Member, eKool
	Smart border management Mr. Madis Sassiad, Board Member, GoSwift
	Estonia-Ukraine cooperation: How Ukraine provides services to citizens Mr. Mstyslav Banik, Director of eServices Development Directorate – Ministry of Digital Transformation of Ukraine
16:00 – 17:00	Prescheduled networking session
17:00	End of event

Please register in advance at: <https://bit.ly/3JJRqT2>

or:

